



## squirrelsystems

### Set the scene...

It's Friday night, the restaurant is full, there's a ten minute wait and so far, there have been zero no-show reservations. Perfect!! Then 'THE RESERVATION' walks in. Everyone has been through it... The reservation you can't locate anywhere knowing that it probably exists on the back of a business card or yellow 'sticky' somewhere ...

Part of the problem lies in the location of the reservation book at the time of the phone call. What if the 'reservation book' was at your fingertips all the time? Squirrel's Reservation & Waitlist program alleviates the problem by providing the reservation book, in real-time on any of the terminals or on the back office server.

Pertinent information about the reservation is entered directly into Squirrel which also begins the collection of guest history.

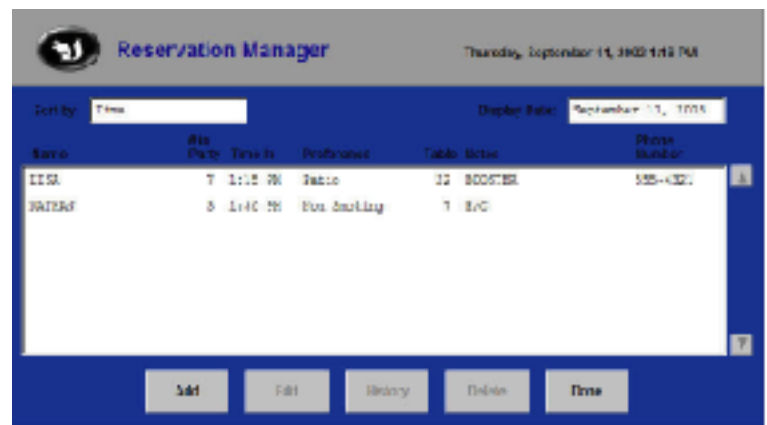
Tied closely to the Reservation program is the Squirrel Waitlist program which allows the user to collect guest seating information including name, party size, and seating preference. Quoted times are noted directly beside the waitlist record with the added benefit of alerting the hostess when the quoted time is approaching.

With the Reservation & Waitlist program being integrated, a reservation will automatically update to the Waitlist program at a predetermined time prior to the actual reservation time. So the hostess actually knows 15 minutes prior to the reservation, that a table will be required. The time is configurable so it can suit the needs of your particular restaurant and the standard wait time.

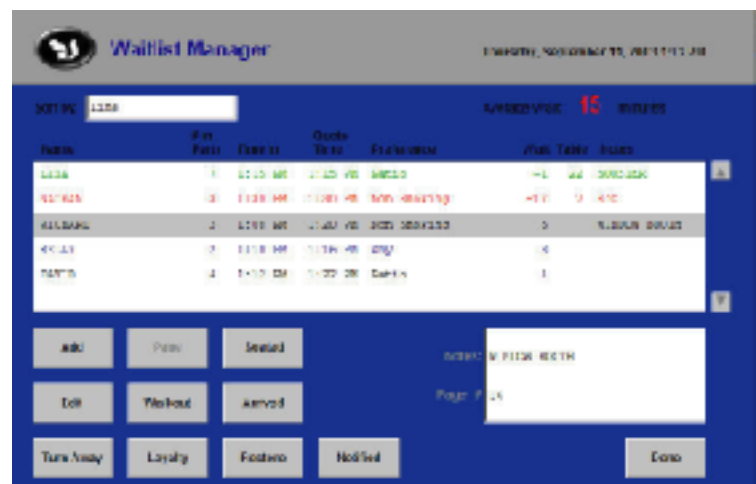
The Waitlist program also has the ability to track the number of 'turn away' guests. This invaluable information can assist you when making changes to menus, seating arrangements and the number of reservations being taken. Increase your attention to customer service and avoid lost reservations by utilizing the fully integrated Squirrel Reservation & Waitlist program.

## Squirrel® Reservation & Waitlist

**squirrelsystems.com**  
**1.800.38.TOUCH**



*Squirrel Reservation Program*



*Squirrel Waitlist Program*